



#5 Albuoy's Point
Hamilton HM 11
Bermuda

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PAYMENT & CANCELLATION POLICIES

Upon receipt of a signed confirmation, Fantasea Bermuda Ltd will reserve the outlined arrangements for your group.

Payment Options:

- Boat Charge Due at time of Reservation.
- Charges may be paid for by credit card (Master Card or Visa) or by Company Check.
- We require your credit card information as a guarantee for pending charges at time of reservation.
- All Final Balances including Catering & Bar will be charged to your credit card on file the day of the Charter unless otherwise agreed.

Cancellation Policies:

TOURS-

100% of the tour cost will be charged for

- Less than 24 hours notice

Booking Fee charged & Tour Cost Refunded

- More than 24 hours notice

CHARTERS & GROUP BOOKINGS-

\$250 Administrative Charge

- Less than 4 weeks notice

50% of the Charter Price will be charged for:

- Less than 2 weeks notice
 - All charters / Diving / Parasailing / Kayaking / Biking / Watertoys

100% of the price will be charged for:

- Less than 48hrs notice
 - All catering (food) & specially ordered alcohol.

\$100 Rescheduling Fee

Confirmed group bookings cancelled due to weather, acts of god or circumstances beyond Fantasea Bermuda Ltd control will be rescheduled or are subject to a full refund less \$250 Administrative Charge.

Additional Charges / Surcharges

- ♦ All base rates include boat and crew.
- ♦ A surcharge will be levied for the following:
 - ♦ East end pick up and return, Public Holiday Charters.
 - ♦ Charters 4 hours and under which extend 2 hours either side of mid-day.
 - ♦ On agency group bookings a 10% service charge will be added to the charter rate.
 - ♦ Departure points are subject to change, dependant on weather.
 - ♦ Transportation is an additional charge, and depends on your departure location.